

We are pleased to welcome patients back to our clinic for care starting June 8, 2020. As per the recommendations from various regulatory bodies to Oral Health Care Providers of British Columbia, we will be judiciously treating patients based on risk/benefit, taking into account the ongoing COVID-19 pandemic and the importance of maintaining oral health. We invite you to discuss with us any and all concerns you have about this process.

When you arrive to our clinic for care you will notice some changes implemented to provide the safest possible environment for our patients and staff:

- We will implement an intense screening process designed to strongly encourage all patients and staff who have signs or symptoms of COVID-19 to stay at home. For those patients who may be at risk for COVID-19 but require dental care, we are here to provide direction and facilitate that care.
- We will be encouraging patients to use hand sanitizer or wash their hands at several stations in the clinic.
- We will be seeing fewer patients in the clinic at any one time in an effort to maintain physical distancing where possible.
- We will ask you to attend your appointment by yourself unless essential to have an attendant in which case, we ask only one person to accompany the patient.
- We will be regularly cleaning high touch surfaces.
- In the field of Dentistry, infection control has always been a top priority and so we will continue this practice while adding several steps that are specific to the current conditions.
- We will be wearing additional Personal Protective Equipment (PPE) that will provide increased protection against aerosols.
- We will be minimizing the production of aerosols whenever possible.
- Where production of aerosols are unavoidable, we will be paying strict attention to high volume evacuation (“suction”) and use of the rubber dam where possible.

Your oral health is important to us and this long break from care has likely affected some of our patients adversely. This is why we are eager to get back to work and start to look after our community again. However, as you may appreciate, there are on-going concerns with the pandemic. This is why we will be providing our services in a careful, deliberate and considered manner. We appreciate your understanding in advance.

Please do not hesitate to contact our clinic with any questions or concerns.

Yours Truly,

Dr. Erin McGuire and the Team at Lougheed Dental Clinic